

The SDM Rents and Housing Management module is designed to allow housing organisations to cater for all their housing needs. The system can operate standalone or be incorporated with other modules within SDM's suite of fully integrated Housing Software. The software caters for single organisations as well as for multi-organisation or multi-office environments.

Key Information

Property File

- Alphanumeric reference number
- Full address details
- Property size
- Rental charge
- Authority and rate details
- Void information
- Key Register
- View Audit Records
- Owner details

Tenant File

- Correspondence details, including paper-free option
- Tenant and household member details
- Full statistical information
- Current & Former Tenants
- Tenant account
- Rent calculations
- Arrears Indicators
- Bonds
- Text Messaging

Reports

- Full arrears analysis
- Void history
- Rent Reconciliation
- Tenants Account
- Tenant & Property History
- Diary System
- Customisable Tenant Statements
- Bonds
- Standard Letters and labels
- Customise exportable data

Main Features

- Full tenant & property database
- Diary system
- On-screen Query Function
- Pop-up reminder messages
- Electronic rent import & posting
- Rent Income splitter
- Unlimited Rent Charge Breakdown
- Variable charging periods
- Automatic rent adjustments
- Standard Letters via Word Integration
- Paper Free Flag for Emailing Correspondence
- Invoicing / Memo Accounts
- Global rent increase program
- Automatic Rent Reconciliation
- Void monitoring
- Rent receipting options
- SMS capability
- Security warning flags on tenants (Gold Service Scheme)
- Direct debit facility
- Automated Sydney Water Billing process

Integration

The Rent & Housing module can integrate with:

- SDM Finance Modules
- SDM Asset Management Modules
- Waiting List & Allocations Module
- Voids Management Module
- Customer Relationship Management Module
- Arrears Management Module
- Document Manager Module
- SMS Text Messaging Module
- Complaints Register
- Lease Owner
- ADL Forms
- Sydney Water billing