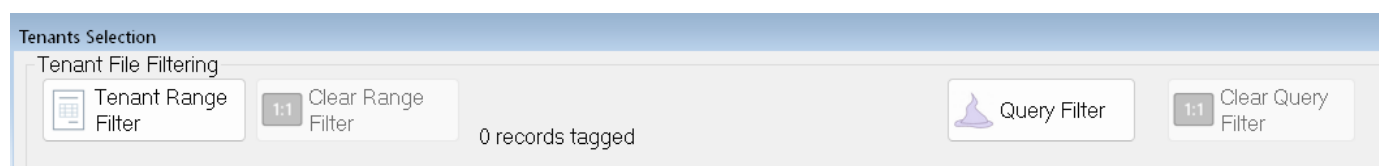# SDM Newsletter – April 2024

Issue 2403

Welcome to our next newsletter.

Tips and Tricks

Do you know the difference between the Query Filter and the Tenant/Property Range Filter found at the top of the browse screen in Rents and Housing?

The Query Filter will allow the user to create a filter using operators to set the criteria and the records are displayed in the browse. If the filter is not cleared, the filter will remain active each time the user exits the module. This would be useful if a user only wanted to see their portfolio each time the module was accessed.

The Tenant/Property Range Filter however uses the standard range selection criteria to set the records displayed in the browse. The filter is cleared automatically each time the user exits the module.

Training

Do you have new staff, need refresher training or training for a specific function? SDM training is available, and we provide a variety of different types of training for our customers:
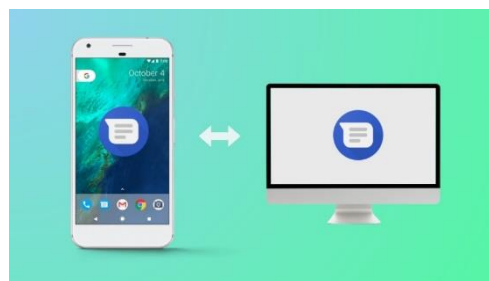
- Onsite
- Remote

Contact Sales@sdmhousing.com.au for further details and a quote.

Module in Review – SMS

This newsletter we are focusing on the SMS Text Messaging Module.

The SMS module allows users to send text messages directly from the Rents & Housing Management, Repairs & Maintenance and Waiting List & Allocations Modules to tenants, contractors, and applicants. Some of the features available –

- The ability to send mail merge messages using fields within SDM or ad-hoc text messages.
- Text messaging can incorporate workflow.
- All text messages are saved to diary.

If you would like further details about SDM's SMS module, contact sales@sdmhousing.com.au.

Module Reviews

Sales Ledger review is scheduled to be released during June. Details will follow in a subsequent newsletter.

All latest features will require the customer to upgrade.